

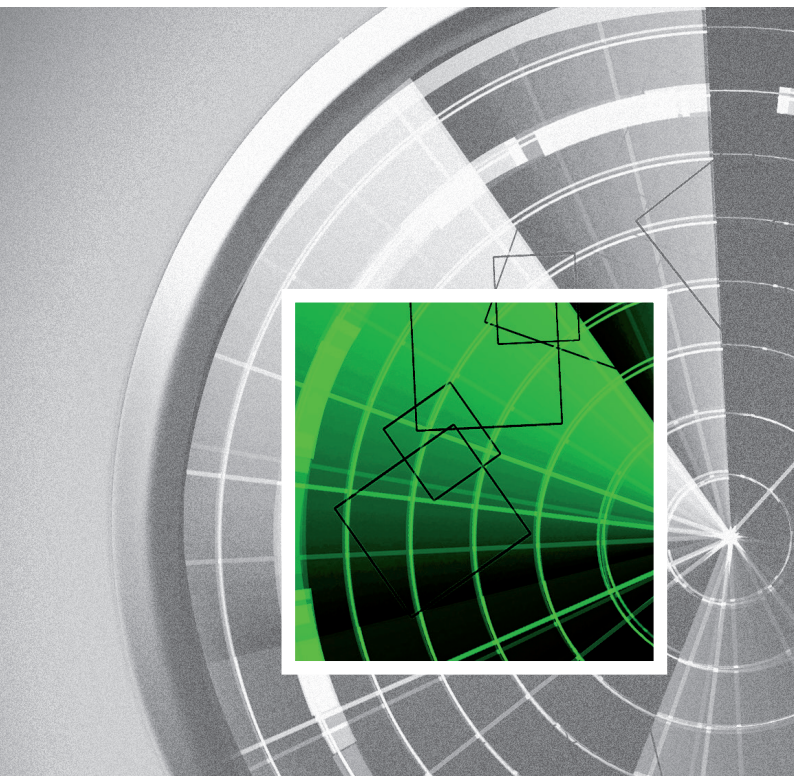


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# Risk Management

## Assessment acc. to ISO 31000 and “Risk Scans”



### Motivation and benefits

Frequently companies only have themselves insured against the common and known hazards or risks and meet legal requirements. Many hazards or risks often will not be considered.

In late 2009, ISO 31000:2009 (Risk Management) was put into force. ISO 31000:2009 integrates risk management in all business activities. This ranges from establishing corporate strategy to operational implementation in the individual process steps. The new standard does not turn risk management into still another management system but introduces the perspective of hazards and chances into both strategic management and operational implementation.

- Risk and safety management means to anticipate coincidence by means of a systematic approach
- Well-aimed and systematic prevention is the best way to protect the company in order to avert damage done to the company and to increase the opportunity of making higher profits
- If vulnerability and avoidable hazards are detected, this yields advantages for each company
- The assessment will be carried out by an accredited Certification Body with qualified auditors
- Early warning is possible
- Integration in management systems existing within the company is possible

Assessment acc. to ISO 31000 as well as the Risk Scans can be conducted in combination with a quality, environmental or safety management audit or implemented independently from auditing services.

### Target group

Basically risk management can be conducted by companies and organizations independently from the size or sector.

### Requirements relating to assessment acc. to ISO 31000

Assessment acc. to ISO 31000, which is conducted by Quality Austria, will be conducted according to an audit plan made together at the site. The assessors are certified Risk Managers or Risk Assessors. The following requirements will be considered:

- identification of conformity to the requirements placed by the standard
- people awareness
- identifying strengths and opportunities for improvement
- identifying hidden chances and risks and hazards
- showing alternative methods and practices

### Requirements relating to qualityaustria's Risk Quick Scans or Risk Scans

qualityaustria's Risk Scans will be conducted together with top management in the form of a moderated self-assessment by experienced assessors at the site. qualityaustria's Risk Scan acc. to the 10 RCM Method is a company analysis with a holistic approach:

- The company's risk potential will be analyzed on the basis of the 10 RCM Method
- Based on the 10 RCM Matrix Checklist, a risk related temperature curve will be made for the company

At the Risk Quick Scan, 3 priorities from among the 10 RCM main groups will be chosen by the customer. These priorities will be processed completely. The remaining 7 RCM main groups will be covered by 10 key questions each. The Risk Quick Scan will take approx. 4 hours.

The Risk Scan includes complete processing of all the 10 main groups acc. to the 10 RCM Method and will take 8 hours. All documents and records created during the Risk Quick Scan and Risk Scan will exclusively remain at the customer's.

### Other relevant standards

ISO 9001, ISO 14001, OHSAS 18001



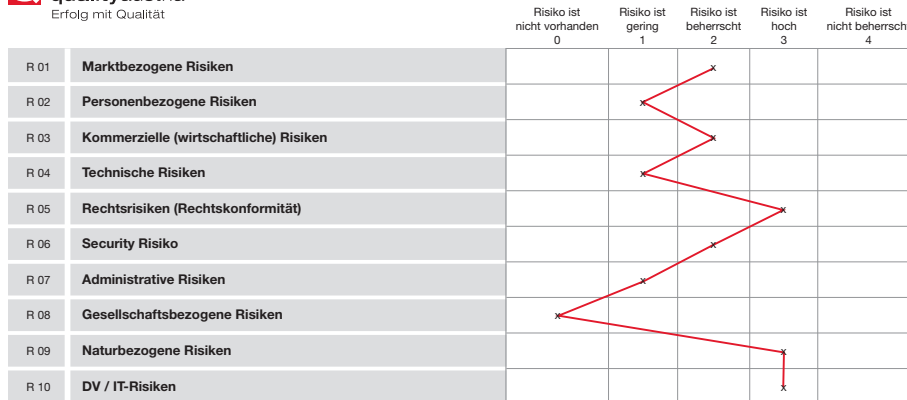
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## Risikofieberkurve



### Quality Austria introduces itself

Quality Austria Training, Certification and Evaluation GmbH is your competence partner for integrated management systems in the fields of quality, environment and safety and industry standards as well as business quality. The services provided by Quality Austria range from trainings in the field of international management trends and techniques via certification of management systems according to international standards and regulations and national guidelines and directives and assessments acc. to the EFQM Excellence Model to awarding the Austria Quality Seal. The Austrian Quality Award will be presented to Austrian organizations in cooperation with the Federal Ministry for Economic Affairs, Family and Youth. Quality Austria is accredited by the Federal Ministry for Economic Affairs, Family and Youth and has numerous international registrations and accreditations.

Having more than 1.000 auditors, trainers, assessors and technical experts, Quality Austria secures successful implementation of standards and regulations within the organizations and provides sector and product specific know-how with a very high focus on practical work. Based on the competence network in the field of comprehensive sector specific, technical and methodological knowledge as well as comprehensive experience, trends will be influenced while innovations will be interpreted and tomorrow's requirements will be co-designed actively and consistently in corresponding bodies even on an international scale.

The close connection of Quality Austria as a national representative with the international partner organizations IQNet, EOQ and EFQM as well as cooperation of Quality Austria with IPC, VDA-QMC and IATF enable global know-

how to be imparted and turn the organization into a competent partner. Quality Austria cooperates with some 50 partner and member organisations. Quality Austria is a stable factor when it comes to creating valuable synergies at the economic site of Austria.

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