



VDA 6, Part 2

VDA Quality Management in the automotive industry QM System Audit, Volume 6, Part 2 “Services” / 3rd edition 2017



MOTIVATION AND BENEFITS

As early as 1997, a workgroup of the VDA Technical Group “Quality Control in Automotive Industry” developed this specific standard for services concerning the automotive industry. Based on ISO 9001/9002, 9004-1/2 and with the co-operation of OQS (as a founding member of Quality Austria) it was newly defined as part of the new German quality Standards in automotive industry / Series of Documents 6.

20 years after the introduction of the standard, it may be stated that the endeavours of the German automotive industry have led to the introduction of a standard that is unique world-wide. This development also helped to close the gap between the automobile manufacturer and the end customer. Furthermore, through VDA 6.2 compliance with automotive requirements can be demonstrated in areas in which no certification according to IATF 16949 is possible at the moment. Organizations directly concerned include business firms, forwarding companies, consulting companies and maintenance companies.

The document VDA 6.2 is a German automotive standard for which no alternative exists world-wide. For example, many German automobile manufacturers review the quality capability of their direct contracting parties and business firms based on this directive.

Certification according to VDA 6.2 is always a supplement based on certification according to ISO 9001. Among other things, the new assessment method considers possible residual risks.

OBJECTIVES

- strategic business planning and its implementation based on concrete business plans
- optimized improvement process
- secured project management
- secured service provision processes
- sustainable optimization of the customer-supplier relationship
- optimizing customer satisfaction

TARGET GROUP

Service providers working with the automotive industry, e.g. forwarding companies, merchants, engineering, maintenance companies, consultants.

CRITERIA

Guidelines of VDA 6, Part 2

The document VDA 6.2 is a technical standard. Like all VDA Standards, it is no standard in the traditional sense of the term. It was originally developed while considering the requirements of ISO 9001:1994 and ISO 9004:1994.

In its current version, VDA 6.2 completely follows the structure of ISO 9001:2015, just as IATF 16949 does. The contents of the requirements of ISO 9001 have been entirely incorporated. The specific additional requirements are inserted in separate chapters and supplements following the structure of ISO 9001.





Thus, this method based on measurement considerably differs from IATF 16949. For here the possible opportunities for improvement are shown objectively.

Important additional requirements of VDA 6.2 as compared to ISO 9001 include:

- strategic short-term, medium-term and long-term business planning
- consideration of possible risks
- higher requirements placed on marketing and sales
- identification of customer and employee satisfaction (motivation)

ACCREDITATION

Quality Austria - Trainings, Zertifizierungs und Begutachtungs GmbH has been accredited for VDA 6.1 by VDA/QMC since 12/1996. For VDA 6.2 and for VDA 6.4, Quality Austria - Trainings, Zertifizierungs und Begutachtungs GmbH has been accredited since 03/1999.

For each standard, Quality Austria is the first Austrian certification body to be accredited by VDA.

OTHER RELEVANT STANDARDS

Various VDA Volumes and the manufacturers' specifications, ISO 9001, IATF 16949

QUALITY AUSTRIA – WHO WE ARE

We are the leading Austrian contact for the Integrated Management System, based on quality, environmental and OH&S (occupational health and safety) management, and the topic of business excellence. Our main focuses are system and product certification, training and personal certification. We are accredited by the Federal Ministry for Digital and Economic Affairs (BMDW) for system, product as well as personal certification and have many international registrations and accreditations. Furthermore, we present the Austrian Excellence Award together with the BMDW and award the Austria Quality Seal.

Additionally, we organize several forums and conferences and have issued numerous publications. We participate actively in standardization bodies and international networks such as EOQ, IQNet and EFQM. We cooperate with some 50 partner and member organizations worldwide and thus ensure the facilitation of global know-how.

Having more than 1.000 auditors, trainers, assessors and technical experts all over the world, we ensure the successful implementation of standards and regulations within the organizations and provide sector and product specific knowledge with a very high focus on practical relevance. More than 10.000 customers in approx. 30 countries and over 6.000 annual participants in our trainings benefit from the long-standing expertise of our organization. We adapt our offer according to our clients' needs and support them in achieving their long-term goals!



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